

How to Contact the Service

The Mediation Service office is located at 101 Brewery Square, 123 North Linn Street. You may schedule an appointment by calling the Mediation Service office at 335-2355 between 8 a.m. and 1 p.m., Monday through Thursday. You may also contact the office by e-mail at mediate@uiowa.edu

University of Iowa Mediation Service



Director: Randall Ney

101 Brewery Square
123 North Linn Street
University of Iowa
Iowa City, Iowa 52242

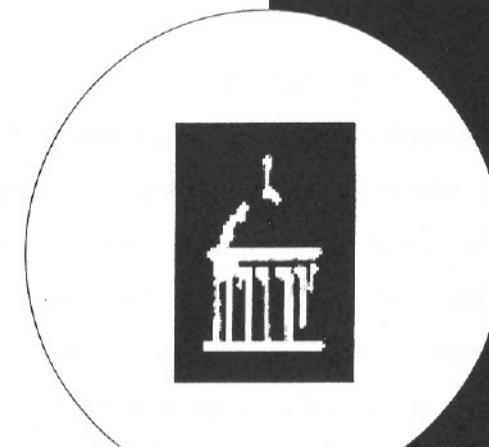
Phone: 319/335-2355

Fax: 319/335-0649

E-mail: mediate@uiowa.edu

Nondiscrimination Statement

The University of Iowa prohibits discrimination in employment and in educational programs and activities on the basis of race, national origin, color, creed, religion, sex, age, disability, veteran status, sexual orientation, gender identity, or associational preference. The University also affirms its commitment to providing equal opportunities and equal access to University facilities. For additional information on nondiscrimination policies, contact the Coordinator of Title IX, Section 504, and the ADA in the Office of Affirmative Action, (319) 335-0705 (voice) and (319) 335-0697 (text), 202 Jessup Hall, The University of Iowa, Iowa City, Iowa 52242-1316.



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Mediation Service Mission

The educational mission of the University requires an environment that promotes free inquiry and ethical behavior which fosters the qualities of mind that lead to mature, independent, informed, and humane judgment. The University seeks to offer a supportive and humane environment in which people from a wide variety of backgrounds and traditions may encounter each other in a spirit of cooperation, openness, and mutual respect, to form a richly diverse and intellectually stimulating community.

The Mediation Service exists to assist in the fulfillment of the educational mission of the University by offering its constituents a process to peacefully and constructively address differences arising in the University environment.

Mediation is...

a simple, straightforward process that involves an independent third party who acts as a facilitator in the resolution of a dispute. Both sides of a dispute voluntarily meet with an impartial trained mediator to develop a mutually acceptable agreement. Mediators work directly with the parties to facilitate communication and to systematically isolate issues in order to develop options, consider alternatives, and reach a settlement that will be acceptable to all parties. Mediators will not issue orders, find fault, impose solutions, or make decisions for parties. They will help the parties achieve practical, sustainable resolutions, but will not enforce agreements.

The mediation process is ordinarily faster and less formal than most structured grievance processes. It is intended to be an alternative process for dispute resolution and does not require disputants to give up access to other grievance procedures.

Mediation Service Goals

- Offer an informal and voluntary means to resolve disputes
- Respect individual and cultural differences
- Clear up misunderstandings and find areas of agreement
- Determine underlying interests and concerns
- Incorporate those ideas into solutions devised by the parties themselves

Who is eligible?

Any University non-unionized employee is eligible to use this service to address employment issues between/among any members of the University community. Mediation is not available to investigate allegations, or to appeal formal University employment decisions, e.g., mediation is not an option to appeal decisions involving promotion/tenure, discharge, or discipline.