

Faculty Senate Meeting

December 15, 1998

ITS Status Report

1. Issues

Financial and accounting	FY97: (\$700,000); FY98: \$50,000; FY99: budgeted (\$1.5 million); funding of depreciation
Organizational structure	Too much overhead; structures too flat; loss of identity/accountability; too complex for customers
Service and policy definitions	Aversion to Microsoft; confusion over payor vs. requestor; "customer" rhetoric vs. effective policies
Internal administrative systems	Old systems; inconsistently applied data; serving others vs. serving ITS needs
CCUP project funding	Stopped in Nov, 1997 due to scope changes; funding exhausted.

2. Changes

Professional fees rate and productive hours increased; depreciation added	Rates changed, but global fee reduction created to allow 2-3 year transition.
Academic Technologies group formed	Focus is on support for faculty, new technologies, specifications for other ITS units; 17.5 FTE
PlanView project management tool in implementation phase	Identify where people are spending time, effort. Allow customers to control our priorities.
CCUP project restarted	Restarted bidding in Spring, 1998, construction in Fall, 1998; 18 buildings, quality contractor.
Networking projects not covered by CCUP	Partnering with those who can pay; Seeking new sources of central funding Campus: \$3.5 mil; Residence Halls: \$4.6 mil
Network Management policy in final draft form (internal)	Defined criteria for Standard, Non-standard and Partner
Seeking new partnerships with campus units (equals, not just one standard)	Help Desk/Training partnerships; technical standard-setting; Microsoft vs. unix support

3. Future

	Timeframe	
University directory service	Q1, Q2	1999
Mainframe/servers refresh	Q4	1998
Computer room upgrades at Lindquist Center	Q3,4	1999
Relocate from Bell switch building and Lindquist to new University Services Building	Q4	1999
New Library System to replace OASIS		1999
New Telephone switches		1999/00
Residence Halls wiring		1999/00
Personal/portable access by students, faculty		2000
Year 2000 transition complete		2000