

Question 12. What part of the University of Iowa's response to COVID -19 has been the most successful?

The general sentiment is that the UI made the correct decision to close/move to virtual environment. There was a sense of teamwork and pride that we as community were doing our part to flatten the curve. Messages that UI was concerned about health/safety and keeping people working were clearly felt.

Response category	Communication	Quick decision to shut down/ go virtual after spring break	IT/teaching services/ Library resources and support to convert to virtual	Emphasizing health and safety when making early decisions	Appreciated the extra time to convert classes to virtual	UIHC response to COVID 19
Number of responses	232	184	123	79	42	34
Example of type of response (if needed to clarify)						
Notes	Types of communication that was found to be most helpful and reassuring: -Hearing from President Herralld; Provost Fuetes -Decanal leadership -DEOs (these are people who faculty feel are most closely in tune with their needs (S. McGuire and David Cuning	Sentiments reflected willingness to do what was necessary to "flatten the curve" Viewed as timely, data driven.	Appreciated the quick response with tech support for virtual teaching very helpful in learning how to use panopto, Zoom and Canvas	Barry Schreier specifically named		-Excellent care of people with COVID (telemed and in patient care)

	<div>named specifically) -Suresh Gunasekaran straight up but caring delivery -town hall meetings at the collegiate level -messages that came across as conveying teamwork and cohesiveness -decision that were data driven -faculty governance</div>					
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Response category	UIHC response to COVID 19	Continued pay for faculty, staff and student employees	Caring for students	Sense teamwork—this was organic rather than coming from the UI administration	Extending tenure clock	P/NP and S/U grading options	Early communication about re-opening research
Number of responses	34	31	11	13	13	7	7
Example of type of response (if needed to clarify)							
Notes	<ul style="list-style-type: none"> -Excellent care of people with COVID (telemed and in patient care) -providing meal to healthcare providers -physician voice in our messages about COVID -closing clinics and securing PPE 		-provided food and a place to stay if they could not return home			Thank you for taking the responsibility off faculties' plate	